

Step 1: Build a Planning Team

Change	is a	Team	Process
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- All staff members are leaders
- Our direct staff, trainers, etc. are the ones that make change happen
- Everyone has to be involved in planning
- Collaboration is the key to successful change
- Communication strategies must be effective

Working Smarter, Not More

- Do less, better
 - Consolidate/integrate
- Think small
 - Small # data-based priorities
- Know where you want to go
 - Measurable/observable

Responsibilities of the PBS Team

- Assess current policies and procedures related to behavior/crisis management
- · Obtain staff commitment
- · Gather self assessment information
- · Collaborate & communicate with staff
- · Develop an action plan
- Invite consumer/parental participation and input
- Oversee, monitor, and evaluate PBS activities developed by the team

Identify Team Roles and Responsibilities

- Facilitator guides the meetings, reviews past meeting minutes, keeps focus of group on agenda
- Record Keeper writes down the actions and activities
- <u>Timekeeper</u>- before meeting gets consensus on time to be spent on each topic, monitors time for each topic, and gives warnings when time is running out (i.e., "we have 5 minutes left")
- Data Entry Person- trained to enter and access data and brings the data to the meetings
- Behavior Specialist- a person who has received training in individual positive behavior support
- Administrator/Management- individual who can assist in making resource related decisions or other administrative decisions

Participation from Management/Administration

Administrators:

- Play an active role in the PBS change process
- · Attend team meetings
- Actively communicate commitment to support PBS to staff and other personnel
- Reinforce staff and build a climate that supports change

Participation from Administration/Management

- Administrators are encouraged to participate in the process
- Facilitators should meet regularly with administrator(s) to help guide communication
- Administrator should be familiar with the organization's current data and reporting system
- If a director is not committed to the change process, it is unwise to move forward in the process

Building Behavioral Expertise

- Identify individuals within the organizations who will receive training in behavior support
- Ensure team has a person with behavioral expertise attending meetings
- Consider the KIPBS Facilitator role and decide whether others should be trained
 - As a KIPBS Facilitator
 - Receive mentoring by a KIPBS Facilitator
 - Create a cadre of trainers

Creating a Planning Team

- Planning team should not be too large
- 3-7 participants
- Create links to other related meetings within the organization
- Ensure the team represents the entire organization (direct line staff, trainers, administration, parents, self advocates, mental health)
- Make sure all staff have a representative voice represented in the planning team

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PBS Team Meets Frequently

- During initial planning, teams may need to meet more often (weekly or twice a month)
- Sometimes subcommittees can form to work on particular issues and bring information to team
- Team should meet at least once a month to:
 - Review existing data
 - Collect information and problem solve
 - Outline actions for self assessment and planning

Creating the Setting for Effective Meetings

- Find a meeting place where team members won't be distracted
- Focus on strengths and progress in addition to problem solving
- · Reinforce each other for the work that is done
- · Set ground rules
 - Everyone stays throughout the entire meeting
 - Attendance by everyone is expected
 - Team members will give everyone a chance to speak and voting will be used
 - Everyone chips in regardless of roles and job responsibilities





Step 2: Assess Interest & Commitment

Elements of Organization-wide PBS

- · Establish interest & commitment
- Establish a data-based decision-making system
- Create plan for consistent responses to problem behavior
- Establish 3-5 goals for teaching social skills
- Develop training plans & teach
- Create a reward/incentives program
- · Monitor, evaluate, and modify

Assessing Interest & Commitment

- 80% staff support for organization-wide PBS process
- 3 year action plan, progress occurs over time
- PBS policies and procedures are reviewed and edited
- All staff agree to participate in implementation
 - Identifying key social skills
 - Work with families/staff to build social skills into everyday events
 - Review progress in meetings
 - Reinforce and recognize positive social behavior

Strategies

- Present key features of organization-wide PBS to team and ask for vote
 - Ask an agency implementing organizationwide PBS to present
 - End presentation by passing out small piece of paper for voting

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Working Smarter						
Initiative, Project, Committee	Purpose	Outcome	Target Group	Staff Involved	SIP/SID/etc	
Behavior Review Team						
Staff Development						
Trainer Meetings						

WORKING SMARTER

Committee/ initiative/ Work Group	Purpose	Target Group	Membership	Sch	elationsh sool Mis: School rovemen low 3=	sion & I nt Plan		verall Pr low 3=	
				1	2	3	1	2	3
				1	2	3	1	2	3
				1	2	3	1	2	3
				1	2	3	1	2	3
				1	2	3	1	2	3
				1	2	3	1	2	3

Activity: Working Smarter

List all the meetings that are already occurring within your organization and complete the Committee Review Form

Activity Questions

- Based on your results, what committees can you:
 - eliminate?
 - combine?
 - provide more support?
 - how can we embed PBS into other committees and activities?
- Write down what your team needs to do next

PBS Kansas Organizationwide Planning Checklist

PBS Kansas Organization-wide Checklist

- Characterizes the evolution of PBS implementation within an organization:
 - "Achieved," "In progress," or "Not started"
- Assists in:
 - Initial assessment
 - Getting started on action plan
 - Measuring progress of PBS Implementation
- Assesses team-based response
 - Quarterly or monthly

PBS Kansas Checklist Features

- 1. PBS Team
- 2. Staff Commitment
- 3. Self Assessment & Action Plan
- 4. Consistent Response to Problem Behaviors
- 5. Data-based Decision Making
- 6. Positive Social and Communication Skills
- 7. Reinforcement/Reward Program Established
- 8. Implementation Plan
- 9. Evaluation

PBS Kansas Organization-wide Planning Checklist

Checklist #1: Start-Up Activity						
Complete and submit Monthly.		Status: Achieved, In Progress, Not Started				
	Date: (MM/DD/YY)	Oct.	Dec.	March	June	
PBS Team Team established (representative)	Status:					
Team has regular meeting schedule, effective operating procedures	Status:					
Team has clear purpose and vision for PBS	Status:					
Team has administrative support	Status:					
Administrator's support & active involvement	Status:					
Staff Commitment Staff are directly involved in establishing and reviewing goals	Status:					
Staff are invested and support PBS efforts	Status:					

Scoring the Checklist

- Implementation Points
 - Achieved = 2In progress = 1
- Not Started = 0
 Percentage of Items Implemented

 Table

 T
- Total
 Number of items scored as "Achieved" divided by total possible from 37 (items)
- (items)

 Subscale scores

 Number of items in each subscale area scored as "Achieved" divided by the number of items in that subscale area

 Percentage of Points Implemented
- - Total

 Total number of points divided by 74

 - Votal number of points invided by 74
 Subscale scores
 Total number of points in each subscale divided by total number of items multiplied by 2

Activity: Planning Team Handout **Planning Team** • If you are a large organization, think about the purpose of this particular planning team Do you need to define the area in which you will focus (family support, residential settings for adults)

- Given the purpose of the planning team, do you need to
- add members to your team?
- Family members
- Self advocatesMental health professionalsCase managers
- Vocational, supportive employment staff
- Direct line staff
- · Identify roles within your team

Activity

- Complete item 1-5 on the PBS Team Checklist. Examples of actions include:
 - Date & plans for presenting PBS to staff to assess commitment
 - Recruit additional participants to join the planning team
 - Date & plans for introducing PBS planning with other administrators

Activity

- · Review items on the PBS Team Checklist Items 6-9
- Now read through the "Agency-wide Benchmarks of Quality Team Member Rating for/Self-Assessment"
 - Read the PBS Team section
 - Read the Staff Commitment section

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